

### **IMPORTANT INFORMATION - PLEASE READ CAREFULLY**

## Holiday Documentation - Alannia Costa Blanca

#### **Campsite**

After your arrival and check-in at Main Reception you will then be directed to EuroParcs Reception where our on site representatives will greet you. They will ask you for a cautionary deposit (approx. £150/ €170 credit card / cash), fully refundable subject to the mobile home being left in a **clean and satisfactory state with complete inventory** ready for immediate occupancy by the next customer. You can book an end of stay clean (subject to availability). The price is €55 and the clean must be booked directly with our representatives.

If you are arriving late on site (after 23.00 hrs) Main Reception will be closed so you will be directed to your mobile home by Security. You will be asked to leave a passport with Security which will be returned when you formally check-in at Main Reception the following morning. If you did not meet our representatives on arrival they will come to your mobile home and introduce themselves and formally welcome you the following morning at which stage they can take your cautionary deposit.

No washing up materials are provided but can be bought in the on-site shop. Bed linen and personal towels are provided. You will need to take your own beach / pool towels (unless you are hiring them from us). It would be a good idea to take a tea towel with you.

You can obtain a bbq grill from our representatives which must be returned clean to them on the last day of your holiday ready for the next customer. A €10 refundable deposit is required for the grill.

Should you need any assistance during your holiday, please do not hesitate to contact our on site representatives at the EuroParcs Reception mobile home who will be pleased to assist you.

As a reminder, as per our terms and conditions of booking, all members of your party must adhere to the campsite rules.

In the unlikely event of difficulties finding the campsite, please call our on site representatives on 0034 672052861.

#### **Insurance**

It is part of our conditions of booking that all party members have personal travel insurance. Please advise us of your policy details if you have not already done so.

#### **Travel Advice**

We strongly advise you to check the following website <a href="https://www.dfa.ie/home/index.aspx?id=275">www.fco.gov.uk</a> (IRE) <a href="https://www.fco.gov.uk">www.fco.gov.uk</a> (UK) or for the latest travel advice.

#### **UK Contact Details**

EuroResorts 17 The Courtyard North Court Woodlands Bradley Stoke BRISTOL BS32 4NQ

UK: 01172 897050 ROI: 1800 805 905 Overseas: +44 (0) 1172 897050

## **Alannia Costa Blanca Address**

## AP-7 Salida 730, Crevillent, Alicante, Spain

**CAMPSITE TEL: 00 34 965 48 49 45** 

### Directions to Alannia Costa Blanca from Alicante

- 1. From Alicante follow signs for A-70/Murcia/AP-7/Torrevieja/Cartagena and merge onto A-70
- 2. Drive 25 km on A70 / A7
- 3. Take exit onto AP-7 (signs for Torrevieja / Cartagena)
- 4. Drive 6.6 km AP-7
- 5. Take exit 730 signposted Catral
- 6. At roundabout at bottom of slip road follow signs to AlanniaCosta Blanca Entrance



# **AIRPORT TRANSFERS**

You can book airport transfers from Alicante or Murcia Airports to Alannia Costa Blanca.

You can book via the following link:

https://transferalanniacostablanca.com/en/

You just complete the booking form and press submit to send it. (this company is able to drop/collect you from your accommodation)

If you have any queries please contact: info@transferalanniacostablanca.com

Other websites for airport transfers are:

www.suntransfers.com

www.ziptransfers.com

The campsite's address is : AP-7 Salida 730, Crevillent, Alicante, Spain